

Questions to ask a Contractor or Professional Installer

When meeting with a contractor or professional installer, there are certain questions that you should consider asking. To help guide you, we've compiled a list below. While it's not necessary to ask every question, keep in mind that the more you uncover and document during your meetings, the easier it will be able to compare your interactions with potential contractors. In the end, your main goal is finding the right professional for you and your project.

1. How long have you been in this business?

2. Do you have a contracting license?

3. Can I see your certificate of insurance?

4. Will you obtain the permits and set up the inspections required for this job?

5. What is the timeline for completion – start date and estimated finish?

6. What is payment schedule?
 - Deposit requirement:

 - Progress payments – timeline and %:

7. Will I have a dedicated team working on my job?

8. How will project communications take place?

9. What hours will you be working?

10. How will you clean up at the end of the day?
11. How and where will tools and materials be stored if the job spans multiple days?
12. Do I order my own materials or will you handle that?
13. What steps will you take to protect my property?
14. How will additional charges be dealt with?
15. Is there a warranty for your service or for the materials you'll be using?
16. How do we resolve any disagreements?
17. Can you provide any references or contacts for recent jobs? I would like to hear firsthand about your work.

Reference #1:

Reference #2

Reference #3